



JUST MEDIATION PITTSBURGH

CONFLICT IN THE WORKPLACE?

TRY MEDIATION AND LEARN THE
TOOLS FOR CONFLICT MANAGEMENT!



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Now offering workplace facilitation to help your team
manage conflict.



Just**Mediation**PGH



GOT CONFLICT?

Workplace conflict leads to absenteeism, staff turnover, decreased productivity, and lawsuits, costing organizations \$359 billion per year.

Try the 3 Cs of Conflict Management!

COMMUNICATION:

- Listen to understand the problem
- Express your views
- Validate your feelings

COLLABORATION

- Brainstorm solutions
- Reach a fair joint solution
- Execute your resolution

COHESION

- Evaluate the effectiveness of your resolution
- Discuss your needs, results, & requirements for continued satisfaction

Ask yourself...How can my team
become part of the solution
instead of the problem?
Try mediation today!

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